

Zeewinde 73
2224 GL Katwijk
Netherlands

+ 31 6 29581845
kees@rijnvoorde.com
www.rijnvoorde.com

LinkedIn: nl.linkedin.com/in/keesvanduijvenvoorde

PMP Certified Project Manager with over 20 years of experience in the profession of Project and Programme manager.

Managed complex projects and programs with local and offshore/virtual (multicultural) teams, multiple portfolios', several third parties/suppliers, multiple risks, dependencies between projects, stakeholder management and strict time-lines are involved.

Key Skills

- Project Management & Program/Portfolio management: Managed full project lifecycles with budgets up to \$10m in various commercial environments e.g. Financial Services, Logistics, Telecommunication, Retail, Manufacturing and Energy
- Stakeholder Management: Managed internal and external stakeholders throughout the project lifecycle.
- Team player: enjoy working in a team, in which experience and knowledge are actively shared (and recorded), open to ideas and feedback from others.
- Extensive experience with managing offshore teams in India, Egypt and Eastern Europe.
- Background in IT-Outsourcing, Application delivery and ERP-solutions (SAP) and has a broad knowledge of different client types and IT environments
- Strict use of Change management processes and procedure in each of my projects according PMBOK (PMI) or PRINCE2. Applied the EDS Program management methodology GPMA during my role as Program manager.
- Risk management : skilled in several Risk management tools/approaches like RAID, ABCD
- Communication. Excellent verbal communication skills and adept at negotiation and influencing with all organisational levels, third parties and off-shore resources. Published formal newsletters and high visibility status reports providing transparency to project sponsors
- Pragmatic: easily adjusts to changing circumstances and is able to re-assess his approach and plans.
- Result driven: active and dynamic approach to work and getting things done
- Has a flexible approach to work regarding location
- Bachelor degree from : The Hague University of Applied Sciences (Business Informatics)
- PMP (PMI / PMBOK) certified
- Excellent in Office tools like Excel, PowerPoint, MS Project, SharePoint etc.

INDUSTRY EXPERIENCE

Program and Project management experience from within the following industries/customers:

- Oil and Gas: Exxon, Shell, Gastec, Heerema Group
- Manufacturing: Daikin, Thyssen, GM, SKF
- Logistics: CEVA Logistics
- Transportation: Dutch Railways
- Retail: Schuitema
- IT companies: Inter Access, EDS/HP and HCL
- Telecommunication: Ericsson, Nokia, Vodafone
- Banking Industry: ABN AMRO, RBS

Gained above experience with his employers Exxon, Inter Access, EDS and clients HCL, CEVA Logistics and HP.

Career Summary

HP (Vodafone account) Senior Project Manager (freelance) 2011-2013

Managed full project lifecycles for 2 Vodafone projects called Mobile Channel and Warehouse Agnostics.

- The Mobile Channel project is about the introduction of a Mobile Channel for the Dutch consumer market in the form of a mobile app. Mobile Channel will offer similar functionality to users as www.vodafone.nl.
- Warehouse Agnostics regards adding stock visibility to product listing pages, shopping cart and product detail pages on the Vodafone website

Responsibilities included:

- Monthly outlook
- Manage changes on scope, budget and timelines
- Deliver quotes for Vodafone RFQ
- Deliver the projects according agreed budget and timelines
- Manage development and test teams in India, Egypt and Netherlands
- Identify and manage the project risks, assumptions, issues and dependencies
- Facilitate regular reporting, reviews and audits
- Ensure proper closure and archiving of program records

CEVA Logistics Project Director (freelance) 2010

Managed the IS&S JAX & IAH Transition program for the Jacksonville and Houston Transition Projects. These projects concern datacentre centralization/ integration - IT-governance improvement - (ERP/EDI) migrations - Build core infra environment. The main objective is to create Disaster Recovery for all key Logistics applications between the Houston and Jacksonville Datacentres.

- Translate CEVA Business Goals and IT Goals into actions for the program
- Establish consistent project management policies and guidelines
- Identify and manage the program risks and issues
- Facilitate regular reporting, reviews and audits
- To implement the program governance for the Transition program
- Implement a consolidated view of the program

HCL Axon Senior Project Manager (freelance) 2009

Lead an ITT response (on a RFP) for the Met Police of London. The HCL bid team proposed the Data Warehousing solution SAP MDM (Master Data Management) and Google as part of their solution for the Met Police.

- Managed the bid (team) and created a project plan to schedule and manage the delivery of all Q&A and deliverables by the bid team.
- Created a number of Project Management related deliverables (like PID, Risk Plan, Resource plan, Change management process etc.) all based on Prince2.

EDS/Hewlett Packard Senior Project/Portfolio/Program Manager 1996-2009

- Managed a €10m portfolio of concurrent projects including virtual teams based in Europe, India and Egypt, with multiple time-zones and cultures for ABN AMRO Transaction Banking As Program Manager I was responsible for all application development and infrastructure

- projects of several ABN AMRO (later RBS) portfolio's, like Billing, Maintenance & Compliance, Common, RMD, Client Services, Mid-office, Liquidity Management, Access Direct, etc. I was also responsible for also maintaining the agreed service levels (SLA's) for each of the 200 applications in my portfolios and acted as a service level manager.
- Managed the Odyssey project jointly with ABN AMRO and, Murex and Accenture. The scope of the entire project was to implement Murex FX/MM (Financial Markets application). Managed all Infrastructure (ITO) related activities (architecture, sizing, supplier management, procurement, installation and support) and ADU activities (interface development). On average the EDS team was around 20 resources and the project-budget was €4,5m.
 - Successfully acted as Cutover manager for:
 - Daikin Air Conditioning (SAP SCM).
 - Heerema Group (SAP R/3)
 - Managed the implementation and deployment of an e-Procurement solution (called (Leveraged Procurement Service) for SKF. This project was part of the outsourcing from SKF IT-services to EDS
 - Played key role in the pre-sales and proposal development for global SAP-HR outsourcing and a global SAP-HR-Payroll rollout for Nokia telecommunication in 12 countries in Europe, Asia and America.
 - Successfully managed the SAP HR release change for NSP (Dutch railway Personnel) Managed the entire program and teams including EDS, Cap Gemini and NSP. With around 20 project members the program was delivered in October 2000 within time and budget. The EDS revenue from this program was NLG 3,2M.
 - Managed the successful EDI rollout in Europe for Delphi. The total team was 25 consultants. The revenue was USD 2.8 million.
 - Managed the SAP program for General Motors in Germany. The program included the following SAP projects:
 - Interfaces and enhancements (75 resources),
 - SAP-HR implementation (15 resources),
 - SAP R/3 Operational System Management (15 resources) and
 - Infrastructure (10 resources).
 - Managed (as SAP project manager) the full implementation of SAP R/3 for Gastec applying the ASAP implementation method by SAP. The project was successfully completed (within time and budget) while the scope of SAP modules implemented was extensive (PS, FI, CO, AA, MM, SD, CATS). The scope also included interfaces, conversions (in ABAP) and the full installation of a new hardware platform (both clients and servers). The revenue for this project was NLG 2.2M (excluding hardware).
 - Mentor and assess PM's joining HP Enterprise Services in the Netherlands

Previous Roles

Inter Access

SAP Project manager

1989-1996

- Managed SAP implementations for several customers (Primax, Shell, Thyssen, and Carbon Black). Focus was on SAP R/3 Material Management (MM) and Warehouse Management (WM).
- Managed the SAP R/2 and R/3 rollout of SAP WM for Shell Chemicals in NL, UK and France.

Inter Access

Information analyst

1986-1989

- System designer for the Retail Company called Schuitema.
- Acted as information analyst for Farnest Engineering (Steel engineering) and BP.
- Played key role player in (pre-) sales activities for SAP projects and outsourcing.
- Developed training material for the Functional design phase and also acted as trainer to Inter Access staff.

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| Exxon | System Designer | 1981-1986 |
|--------------|------------------------|------------------|
- Acted as programmer, systems analyst, system designer and team leader for
- credit card information system
 - sales information system,
 - natural gas sales simulation system

Education/training

- Bachelor degree from : The Hague University of Applied Sciences (Business Informatics)
- PMP Certified (PMI / PMBOK)
- PME (Project Management Excellence) certified including modules
 - PM2
 - Risk management (ABCD)
 - Estimating
 - Negotiations
 - Change management
 - Advanced Project management
- Project Management in a multi-project organization in line with Prince2 methodology
- Stakeholder analyses and planning
- Languages: Dutch & English (native), German (conversational)